Simple is better.

Your 24/7 online clinic
virtuwell.com is like a doctor’s visit, but

So simple.
So affordable.
So much faster.
How to get started

1. Hit the “Get Started” button
2. Select the condition that matches your symptoms
3. Then hit the “Start Interview” button
Online Diagnosis

We treat 60 common conditions that can be safely treated online.

We will ask you questions about your symptoms.

These are the same questions you’d hear at a doctor’s office.
Online Diagnosis

We also ask about your medical history.

Are you currently being treated for Type 1 or 2 Diabetes?
- Yes
- No

Do you currently have hypertension or high blood pressure?
- Yes
- No

Please tell us about any medications you are taking.

Type your medication

Tip: Enter at least 2 characters and watch the list appear.
It’s easy to upload a photo

For many conditions, including over 20 skin conditions, you will be able to upload a photo.

Please upload 2 or 3 good pictures of your eye condition.

What does a good picture look like?

**Guidelines**

**Picture 1. Close up**

A close up of your eye showing details like redness, drainage, or swelling.
Finishing the interview

If you need to add information, you can!
Certified Nurse Practitioners

After answers are submitted, they are reviewed by real people, really fast.

**virtuwell’s nurse practitioners**
- diagnose and treat common illnesses and skin conditions
- can prescribe medications
- have a Master of Science degree in nursing
- have achieved U.S. national board certification
Notified in minutes

Treatment plans are ready in about 30 minutes. A text and email is sent the moment the diagnosis and treatment is complete.

From: virtuwell

Hey there. Your virtuwell Treatment Plan is ready. Go to virtuwell.com/login to see it. If you have questions please call us at 1-877-440-1001. Get well soon.

I’ve finished reviewing your case and my diagnosis and recommendations are ready for you to read. Click Treatment Plan to view it securely at virtuwell.com.

If you have any questions about your treatment plan please click on the Request a Call back button within your Treatment Plan to talk directly with a nurse practitioner. We’re here around the clock and these calls are always free.
Fast and always available

Practitioners are available around the clock.

Follow-up care is free.

And you can request a call at any time.
Find a pharmacy close to you

If you need a prescription it is sent in to your nearest pharmacy.
Account set-up

Once we determine we can treat your condition, we ask you to set up an account.
Payment and Insurance

As part of the account, we ask for a credit card and insurance information.

A visit is never more than $49, and is often less for HealthPartners members.
Treatment plans

Your virtuwell treatment plan includes a diagnosis, prescription(s) if needed, home remedies to bring relief, and ways to avoid this condition in the future.

Laura’s treatment plan for Influenza

Chelsey Kolbet, Nurse Practitioner

Primary Treatments

- Tamiflu 75 mg capsule
  Take 1 capsule by mouth twice a day as directed for 5 days

- You’re Contagious
  Please stay home! The flu is a highly contagious virus that can live on surfaces like door knobs, elevator buttons and phone handles for several hours. To prevent spreading the flu, cough or sneeze into a tissue or the upper part of your arm. Wash your hands frequently and thoroughly. You are contagious until at least 24 hours after the fever is gone without use of fever reducing medicine. Family members and roommates are at high risk for contracting the flu. If they are experiencing symptoms, please encourage them to visit virtuwell within 48 hours for evaluation and treatment.
Safe by design

virtuwell follows the same medical standards shared by clinics and hospitals. And we only treat common conditions that are safely diagnosed without an in-person visit.

If a condition requires an in-person visit, we can help locate the nearest clinic. And there is no charge if virtuwell can’t treat you.
100% guaranteed or your money back

We can’t guarantee your health, but we can guarantee that if you’re not completely satisfied with your experience – for any reason – we’ll refund your money.
Questions?