## NoRTH International Tax Clinic

## **DIY-Taxes using TaxSlayer**

An IRS FSA (Facilitated Self-Assistance) Tax Clinic

This guide is intended to assist in preparing tax year 2023 federal and state income tax returns for nonresident aliens.

ISP MUST REVIEW your tax return BEFORE e-filing or submission by postal mail.

This guide covers:

## **E-Filing Your Tax Returns**

## **IRS Required Disclosures**

### Your Civil Rights are PROTECTED

## Sus Derechos Civiles están PROTEGIDOS

In accordance with federal law and the Department of the Treasury – Internal Revenue Service policy, discrimination against taxpayers on the basis of race, color, national origin (including limited English proficiency), disability, sex (in education programs or activities), age or reprisal is prohibited in programs and activities receiving federal financial assistance.

Taxpayers with a disability may request a reasonable accommodation and taxpayers with limited English proficiency may request language assistance to access service.

De acuerdo con la ley federal y la política del Departamento del Tesoro - Servicio de Impuestos Internos, la discriminación contra los contribuyentes basada en raza, color, origen nacional (incluso el dominio limitado del inglés), discapacidad, género (en los programas educativos o actividades), edad o represalia, está prohibida en los programas o actividades que reciben asistencia financiera federal.

Los contribuyentes con una discapacidad pueden solicitar acomodo razonable y contribuyentes con un dominio limitado del inglés podrán solicitar asistencia con el idioma para tener acceso al servicio.

Operations Director, Civil Rights Division Internal Revenue Service Room 2413 1111 Constitution Avenue, NW Washington, DC 20224



Do not send tax returns or other tax-related information to the Civil Rights Division office or e-mail address.

Si un contribuyente cree que él o ella ha sido discriminado, debe enviar una queja por escrito al *IRS*, a la dirección de referencia. Para todas las demás consultas relacionadas a los derechos civiles del contribuyente, comuniquese a la dirección que aparece a la izquierda o envienos un comos electrónico a edicervituristaristarios nore.

No envie declaraciones de impuestos u otra información que no esté relacionada con los derechos civiles, a la oficina de la División de Derechos Civiles o al correo electrónico.

Tax Year 2023 E-

#### VITA/TCE Free Tax Programs

The mission of these programs is to provide free basic tax return preparation for low-tomoderate income and elderly taxpayers. This also includes taxpayers with disabilities, limited English proficiency and the Military.

Volunteers participating in these programs must sign a Form 13615, Volunteer Standards of Conduct Agreement - VITA/ TCE Programs. These agreements require them to provide high quality service and uphold the highest ethical standards.

While the IRS is responsible for providing oversight requirements to Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs, these sites are operated by IRS-sponsored partners who manage IRS-required site operations and volunteer ethical standards. In addition, the locations of these sites may not be in or on federal property.

To report unethical behavior to IRS, e-mail us at <u>wi.voltax@irs.gov</u>

#### Programas de Impuestos Gratuitos Ofrecidos por VITA/TCE

El Servicio de Impuestos Internos (IRS, por sus siglas en inglés), patrocina los programas de Asistencia Voluntaria al Contribuyente para la preparación de los Impuestos sobre el ingreso (VITA, por sus siglas en inglés), y el de Asesoramiento Tributario para las Personas de Edad Avanzada (TCE, por sus siglas en inglés).

La misión de estos programas es proporcionar la preparación gratuita de las declaraciones de impuestos sencillas a los contribuyentes de ingresos bajos a moderados y contribuyentes de edad avanzada. Esto incluye también a los contribuyentes con discapacidades, aquéllos con dominio limitado del inglés y la milicia.

Aunque el IRS es responsable de proporcionar los requisitos de supervisión para los programas de Asistencia Voluntaria al Contribuyente (VITA) y de Asesoramiento Tributario para las Personas de Edad Avazada (TCE), estos sitios son operados por socios patrocinados por el IRS que administran las operaciones requeridas por el sitio y los estándares de ética de los voluntarios. Además, es posible que las ubicaciones de estos sitios no estén en la propiedad federal.

Los voluntarios que participan en estos programas, tienen que firmar el Formulario 13615, Volunteer Standards of Conduct Agreement - VITA/ TCE Programs (Acuerdo de los estándares de conducta de los voluntarios de los programas de VITA/TCE), en inglés. Estos acuerdos exigen que ellos proporcionen un servicio de alta calidad y mantengan los más altos estándares éticos.

Para denunciar un comportamiento no ético al IRS, envíenos un correo electrónico a wi.voltax@irs.gov

## WARNING!

- The TaxSlayer software is not "smart"!
  - Just because you can create a return that shows a particular amount of tax owed or a refund, or any number in any particular spot, does NOT mean that the return is correct.
- It is your responsibility to correctly prepare your tax return.
  - When you sign to send it in, you are signing under penalties of perjury that the return is true, correct, and complete.
  - We have provided aides to assist you in this process, and opportunities to talk to trained volunteers about how to prepare your return, but ultimately it is up to you to ensure that your return is correct.
  - As an IRS VITA clinic, the volunteers and organizations who assist you are not liable for any incorrect information in your return.
  - If the return you prepare is incorrect, YOU will be responsible for any additional tax, interest, or penalties that you may owe the IRS or any other tax authorities.

## Tax Process Overview

### Nonresidents

- Get Ready
  - Gather your income documents
  - Confirm your return is in scope
- Do Your Taxes
  - Option 1: Create and use a Personalized Guide
    - Create your personalized guide
    - Prepare your return
    - File your return
  - Option 2: Use tools, basic, and special circumstances guides
    - Confirm your federal tax residency status for 2023
    - Determine if you need to file a tax return
    - Determine your treaty benefits
    - Determine which scenarios apply to you
    - Prepare your return using a basic scenario
    - Update your return with any special circumstances scenarios
    - File your return

Create a personalized guide and you'll only get the steps and pages that you need to prepare and file your federal and state tax returns!

### Residents

- Get Ready
  - Gather your income documents
  - Confirm your return is in scope
- Do Your Taxes
  - Option 1: Go straight to TaxSlayer, and use their built-in guide
  - Option 2: Create and use a Personalized Guide (coming soon).

process

You should be

here in the tax

## These are the final steps to file your return!

- You must have completed your basic scenario, and any special circumstances scenarios that apply to you.
  - Once you file your return you cannot make changes and resubmit.
  - You will need to file a formal change (called an amended return) to tell the IRS / state Department of Revenue what the change is, and why you are making it.
  - Amended returns are out of scope for our VITA tax clinic, so we will not be able to assist you with this.

If after e-filing you get an error code, please email the error message and code (include screen shot where possible) to ISP. Check your email to make sure federal and state(s) returns are accepted or rejected.

### • Your federal 1040-NR and state tax returns can be e-filed in most cases.

- We strongly recommend that you do e-file if possible.
- TaxSlayer changed the software to eliminate entry of any spouse information for married nonresident aliens.
  - If you are married you will generally be able to e-file your federal return
    - This change will prevent an issue that caused many individuals to have to delete and re-create their returns last year.
  - If you are married you cannot e-file your state return.
    - Please see the paper filing guide for specifics about how to paper file state tax returns.
- You will receive an e-file acknowledgement when your return has been accepted.
  - The federal acceptance is first, and usually comes within 24 hours of submission (often sooner).
  - The state is submitted only after the federal is accepted, and a state acceptance usually arrives 1-2 days after submission.
  - The IRS is currently stating that they have returned to near normal return processing times, and it should typically take 2 4 months to process a 1040NR return and for you to receive your refund. Returns with a 1042-S included often will take longer 6 8 months to receive a refund.

## Information to E-file your 2023 tax returns

- You will need your 2022 Adjusted Gross Income (AGI)
  - If you did not file a 2022 federal tax return, your AGI is \$0.
  - If you did, pull out your returns from last year.
  - If you filed with TaxSlayer last year, this may be copied over for you!

Adjusted Gross Income

• 1040-NR Line 11

Filing Status	Comparison of the Treasury-In U.S. Nonresident A     Single      Married filing set	eparately (MFS)		widow(er) (QV	-		or staple in thi	
Check only one box.	If you checked the QW box, enter the o qualifying person is a child but not yo							
Your first name	and middle initial	Last name					lentifying nu structions)	mber
SUNIL		GOSAIN				111-1	12-3333	
Home address (	(number and street or rural route). If you	have a P.O. box, see inst	ructions.		Apt. no.	Check	f: X Individ	lual
200 UNIVE	RSITY AVE				15		Estate	or Trust
City, town, or po	st office. If you have a foreign address, als	o complete spaces below.	State	ZIP cod	le			
MINNEAPOL	IS		MN	5545	5			
Foreign country	name	Foreign province/state/co	ounty	Foreigr	postal code			
At any time duri	ing 2021, did you receive, sell, exchange	e, or otherwise dispose of	any financia	l interest in an	v virtual curre	ncv?	☐ Yes	X No

Dependents								(4)	if qualifie	es for (see inst.):	
(see instructions):		(1) First name La	st name	(2) Depend identifying n			ependent's onship to you	Child tax	credit	Credit for other dependents	
									]		
If more than four dependents, see									]		
instructions and									]		
check here 🏲 📃									]		
Income	<b>1</b> a	Wages, salaries, tips, etc. At	tach Form(s) W-	2					1a	41000	
Effectively	b	Scholarship and fellowship g	rants. Attach Fo	orm(s) 1042-S o	r require	d statem	ent. See instruc	tions .	1b		
Connected	с	Total income exempt by a tr	eaty from Sche	dule OI (Form	1040-NR	), Item					
With U.S.		L, line 1(e)					1c				
Trade or	2a	Tax-exempt interest	2a		b Tax	able inte	rest		2b		
Business	3a	Qualified dividends	3a				idends		3b		
	4a	IRA distributions					ount		4b		
	5a	Pensions and annuities .	5a		b Tax	able am	ount		5b		
	6	Reserved for future use						· · <u>·</u>	6		
	7	Capital gain or (loss). Attach							7		
	8	Other income from Schedule							8		
	9	Add lines 1a, 1b, 2b, 3b, 4b,	5b, 7, and 8. Th	nis is your <b>total</b>	effective	ely conne	cted income	🕨	9	41000	
	10	Adjustments to income:									
	а	From Schedule 1 (Form 1040					10a				
	ь	Reserved for future use					10b				
	С	Scholarship and fellowship g					10c				
	d	Add lines 10a and 10c. Thes				ə		· · · 🚩	-		
		Cubicast line 40d from line 0	This is used	insted second in			1		11	41000	
	12a	Itemized deductions (from									
		residents of India, standard of					12a	12550			
	ь	Charitable contributions for c				в.	12b				
	c	Add lines 12a and 12b .							12c	12550	
	13a	Qualified business income de					13a				
	ь	Exemptions for estates and t					13b				
	с	Add lines 13a and 13b Add lines 12c and 13c	(Standard De U.SIndia	duction Allow Income Tax Tr	ed. Unde: eaty)	<b>.</b>			13c		
	14								14	12550	
x Year 20	123	Taxable income. Subtract li	he 14 from line	11. If zero or les	s, enter	-0			15	28450	6

## Information to E-file your 2023 tax returns

- If you filed a 2022 federal tax return, but cannot find your copy, you can request a transcript of your return to get your AGI.
  - You can immediately view your transcript / AGI here:
    - Create an online account at the IRS: <u>https://www.irs.gov/payments/your-online-account</u>
      - Once the account is created you can access your transcript.
      - You can also see your refund status, check payment status, and other tasks
  - Request online at: <u>https://www.irs.gov/individuals/get-transcript</u>
  - You must pass the secure access identity verification process to get into either of these systems.
  - If you cannot pass the secure access system, you can request a copy by mail:
    - Call 1-800-908-9946
    - Request by mail at: <u>https://www.irs.gov/individuals/get-transcript</u>
    - This will be sent to the mailing address that the IRS has on file for you.
    - This will take a while, so do it as soon as possible.

## Getting a Refund / Making a Payment

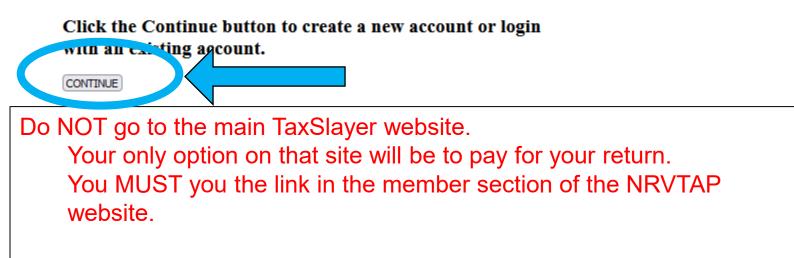
- If you are getting a refund, you can have that refund direct deposited to a U.S. checking or savings account.
  - We strongly recommend that you do this!
  - You will get your money faster, and a bank account doesn't move, even if you do.
  - You will need to gather your bank routing and account numbers
- If you owe money, you can pay by check, credit/debit card, or by electronic withdrawal from a checking or savings account
  - You will be charged extra fees to pay by credit/debit card
  - We recommend doing an electronic withdrawal. It's free, and you can schedule the date you want the withdrawal to happen.
    - For a federal or state payment, you can schedule this when you e-file

## Accessing TaxSlayer – Log into your account

### Welcome to the TaxSlayer VITA/TCE selfprep kiosk

- · No current year preparation or electronic filing Fees
- Unlimited current year states
- · Access to prepare and e-file 1040-NR
- · Access to prepare and e-file 1040PR

For assistance while completing your return, please contact the free tax assistance program where you received the referral link to this software. They have IRS-certified specialists available to assist you.

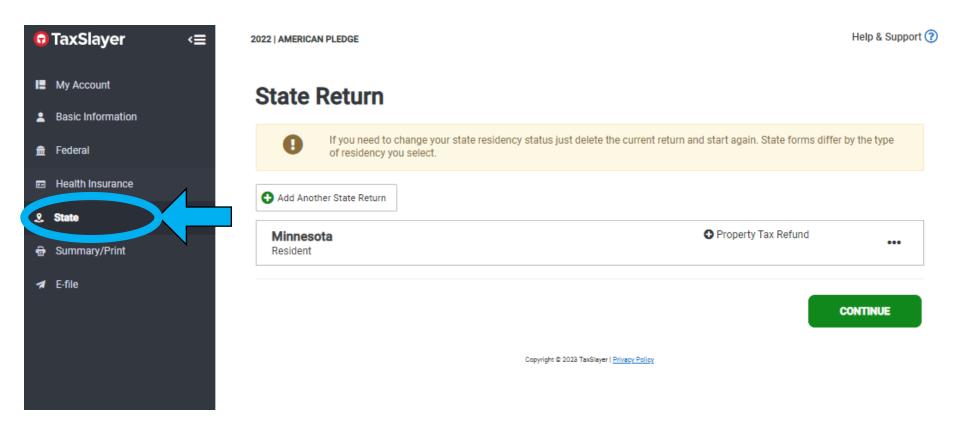


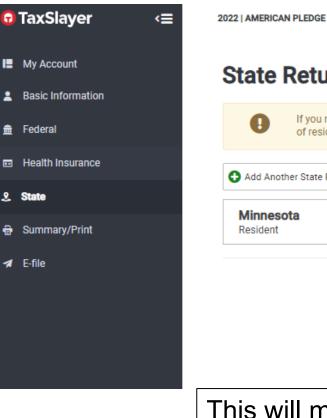
You will not be charged a fee if you are using the proper link.

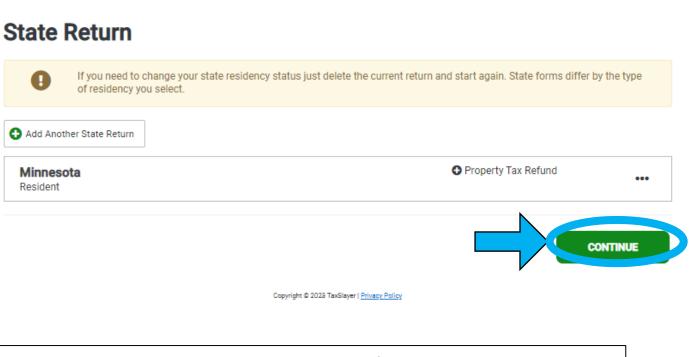
## You should have a federal and a state return

MY ACCOUNT		2023 Tax Return
Welcome back! L your 2023 tax retu		
RETURN	STATUS	REFUND AMOUNT
Federal	Created ()	-\$11.00
Minnesota	Created ()	\$0.00

## If you aren't already there, click on the state section







## This will make the return update / recalculate, which might take a few seconds.

Help & Support 🕜

# There might be some errors for missing information on your federal or state return. Make corrections to fix these.

## **State Validation Errors**

The following state returns will not be sent electronically at this time due to the errors listed below. You may still continue to the e-file process and e-file any other returns you have prepared. However, the returns listed below will NOT be included in the current e-file.

If you are able to fix the problem, please select the 'Make Corrections' button below. Once you have corrected the problems, resubmit your return through the Efile Section.

If the problems indicated are ones that cannot be corrected, you will need to print your state return forms and paper file by mail. You can print your state return(s) by clicking "View Return Summary" from the 1040 Main Menu.

Minnesota

- Spouse Name is required, must be entered on the Federal return.



CONTINUE

Note: If you are married you will not be able to e-file your state returns. You can efile your federal return. See special notes at the end for state paper returns. There might be some errors for missing information on your federal or state return. Make corrections to fix these if possible.



You will be unable to EFile your Federal Return if you press continue

	Note: If you can't fix these problems, you
ВАСК	Note: If you can't fix these problems, you will be required to paper file. Please email
	"Get Help" page) before you paper file. We
Click here if the problem cannot	"Get Help" page) <b>before</b> you paper file. We may be able to help you fix the problems
be fixed.	and e-file.
2024.02.11	

14

## You'll get the summary screen once there are

## no errors.

Check your email to see if your federal (or state) return is accepted. If your e-filed federal return is rejected, TaxSlayer may give you an error code and/or message. Please send ISP a copy of the error code and/or message and include a screenshot if possible. Return must be fixed before e-filing again.

### Tax Return Summary

Total Income	\$8,400.00 ~
Adjusted Gross Income	\$8,400.00 ~
Tax and Credits	\$0.00 ~
Total Tax	\$793.00 ~
Payments	\$840.00 ~
Refund	\$47.00 ~
Minnesota Refund	28.00
ВАСК	CONTINUE

## Before you file, save a copy of your return!

### **Tax Return Summary**

ISP MUST REVIEW our tax return BEFORE you e-file or submit by postal mail. Download and save a PDF copy of entire federal and state returns. You will need them in the future.

Total Income\$8,400.00~Adjusted Gross Income\$8,400.00~Tax and Credits\$0.00~Total Tax\$793.00~Payments\$840.00~	Minnesota Refund	Print a	
Adjusted Gross Income       \$8,400.00       ~         Tax and Credits       \$0.00       ~         Total Tax       \$793.00       ~	Payments Refund		
Adjusted Gross Income \$8,400.00 ~	Total Tax		
	Tax and Credits	\$0.00 ~	
Total Income \$8,400.00 ~	Adjusted Gross Income	\$8,400.00 ~	
	Total Income	\$8,400.00 ~	



## Print all to save a pdf copy of your entire return. Keep this for your records.

## You have no errors, and you have printed a copy. Now you're ready to file your return!

**Tax Return Summary** 

Total Income	\$8,400.00	~
Adjusted Gross Income	\$8,400.00	~
Tax and Credits	\$0.00	~
Total Tax	\$793.00	~
Payments	\$840.00	~
Refund	\$47.00	~
Minnesota Refund	28.00	
BACK	CONTINUE	

### Don't miss out.

Unlock access to personalized tax tips, new products and tools, and more ways to receive your refund. Your autograph unlocks:

- Option to pay with your refund
- Personalized tax tips and reminders specific to you
- More ways to receive your refund
- Access to new tools that make filing faster and easier
- ✓ Resources to help you manage your financial situation year-round



### Don't miss this.

## Review the legal info below, give us your autograph, and you'll unlock your personalized experience - created just for you.

#### Please review the information below and sign to agree to the terms and conditions.

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot use your Tax Return Information for purposes other than the preparation and filing of your tax return without your consent.

You are not required to complete this form to engage our tax return preparation services. If you do not want to consent, simply click "Remind me later" at the bottom of the screen. If we obtain your signature on this form by conditioning our services on your consent, your consent will not be valid. Your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

I authorize TaxSlayer to use the Tax Return Information necessary to fulfill the purposes described herein.

PRINT

Ensure the details below are accurate: Full Name \*

Date\* 02/11/2024

I am filing a joint return with my spouse.

You do NOT have to say "YES" to this and enter your name.

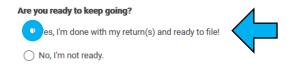
Just click "NO, THANKS" and keep going!



#### Ready to file?

BACK

If you're done with all the returns you need to file, we can get some final details and finish up!







Copyright @ 2022 TaxSlayer | Privacy Policy

## The next series of slides walks through what to do if you are getting a refund or owe a payment – for federal and / or your state returns

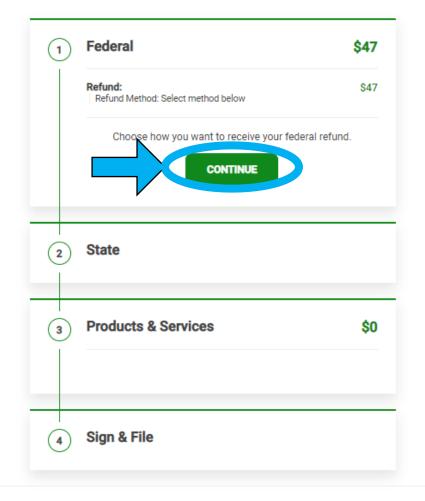
Skip through to the section(s) that apply to you.

## If you are getting a refund for federal and/or state returns

If you only owe tax, please skip to the payment section

If you owe for federal and are getting a state refund, or vice versa, you may need to jump forwards and backwards in these sections.

You're almost ready to file!



BACK

## **Federal Refund Method**

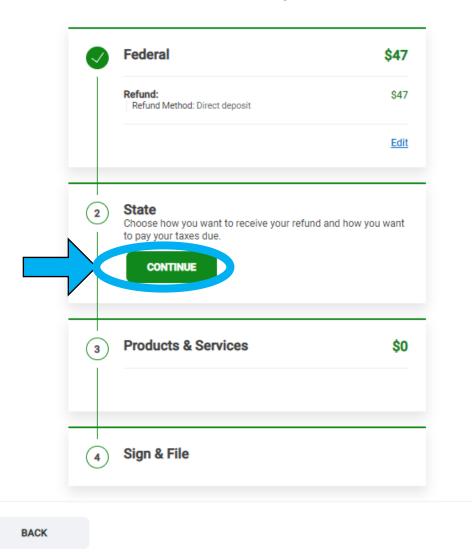
How would you like to receive your \$47 federal refund?



I understand that TaxSlayer has no control over the IRS or the bank and therefore makes no guarantees as to the number of days it takes for you to receive your refund. TaxSlayer will make every effort to expedite your filing process; however, if the IRS delays or holds your refund, TaxSlayer will not be held responsible.



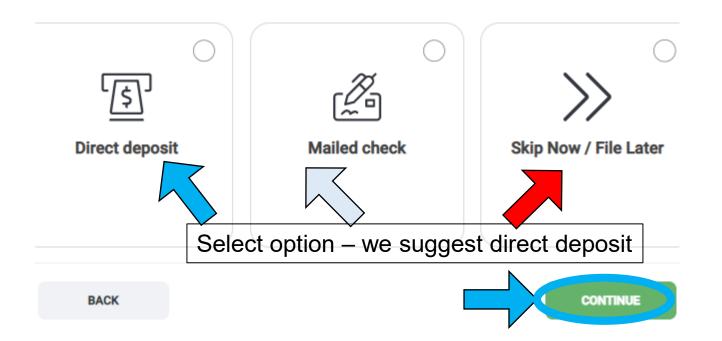
You're almost ready to file!

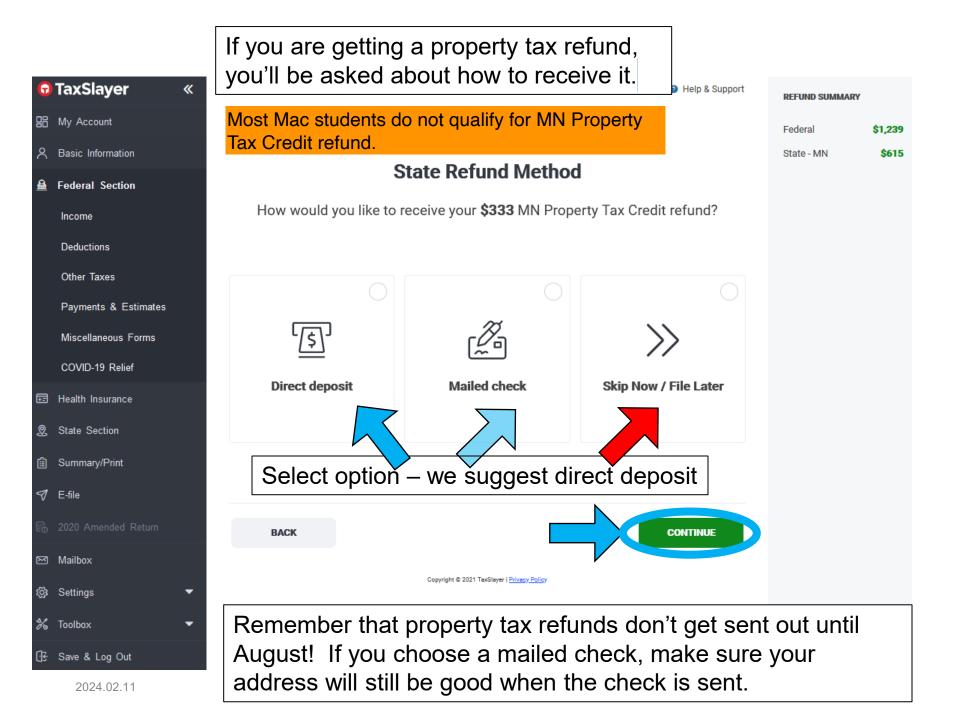


State will say "No State Returns: if you are not e-filing a state return because you are a married nonresident alien.

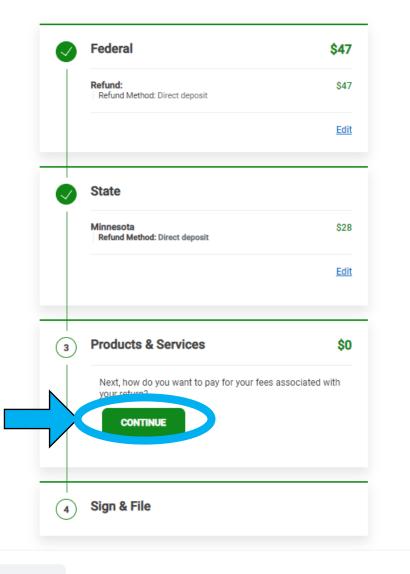
## **State Refund Method**

How would you like to receive your \$28 Minnesota refund?





You're almost ready to file!



You're almost ready to file!

:	Edit			
	400			
•	\$28			
	Edit			
	\$0 Free	Fees	should t	e\$
	Free			
		\$0 Free	\$0 Free Free	\$0 Free Fees should b

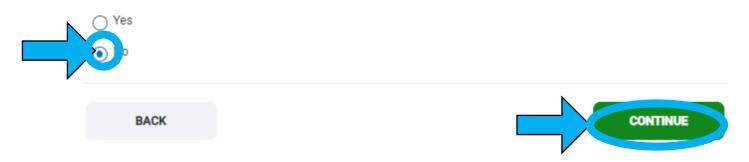
You're almost ready to file!

Fee	deral	\$47	
<b>Refu</b> Re	<b>Ind:</b> fund Method: Direct deposit	\$47	
		Edit	
Sta	ite		
	nesota fund Method: Direct deposit	\$28	If your fees are not \$0, Select Continue,
		<u>Edit</u>	then Select Back.
Pro	oducts & Services	\$19.95	That should reset
Tax	Slayer Efile	\$19.95	the fees to \$0.
MN	Return	Free	Contact us if you stil
Alre	ady have a promo code?		have issues.
	<b>In &amp; File</b> t a few more things for you to sign and then :	you'll be done!	
	CONTINUE		

Say yes if you want to invest your refund in U.S. savings bonds. The software will walk you through the steps to do this.

### Want to invest your refund?

Do you want to put any of your refund toward savings bonds for yourself or someone else?



Say yes if you want to split your refund among multiple bank accounts.

## **Federal Direct Deposit Details**

Do you want to deposit your full federal amount into a single bank account?

Yes (most common) No, I want to split my refund between 2-3 bank accounts.

BACK



# Bank Account Info for direct deposit / payment automatic withdrawal

## **Bank Account Info**

Enter your account information below.

Account nickname			
Account type	· · · · · · · · · · · · · · · · · · ·		
-Select account type-	🔹 👍 Checki	ng or Savings	
Pank routing number			
Bank routing number			
l			
Account number			
BACK			CONTINUE
Drick			
		V	
Bank Accounts	ONLY!		

You can click to add another bank account if you want. You can split your refund to multiple accounts, or you can send your federal to one account, and your MN to another,

**Bank Accounts** 



Bank Account Account type Checking account

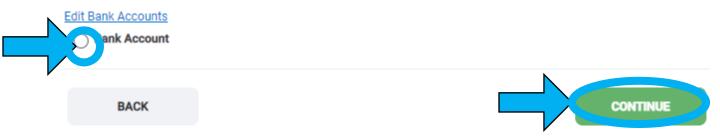
...

BACK



## **MN Direct Deposit Details**

Which bank account do you want your \$28 Minnesota refund deposited into?



# If you owe a payment for federal and/or state returns

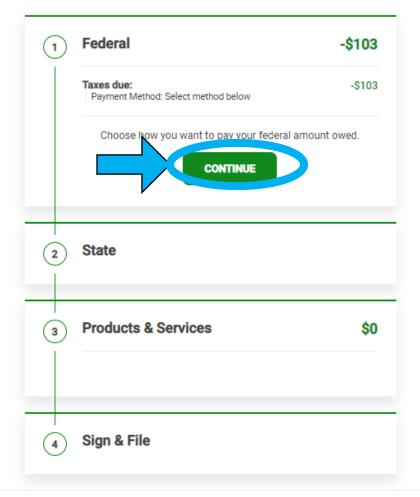
If you already entered your refund information,

skip to the final filing steps go to pg 51.

# If you owe money, now you can choose how you want to pay the tax

#### Let's get a few more details

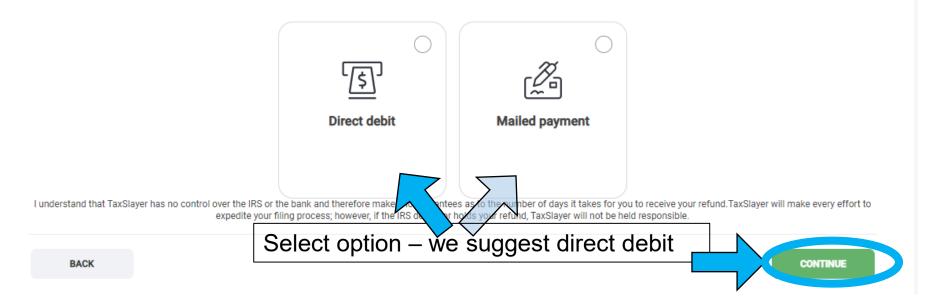
You're almost ready to file!



More info about payments, including if you need to make a change: <u>https://www.irs.gov/payments/pay-taxes-by-electronic-funds-withdrawal</u>

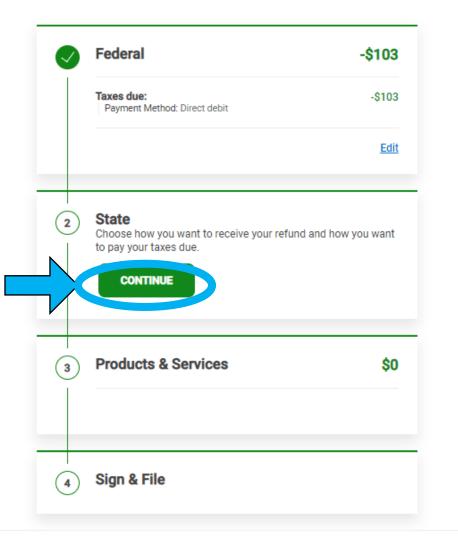
#### **Federal Payment Method**

How would you like to pay your federal amount due of \$103?



#### Let's get a few more details

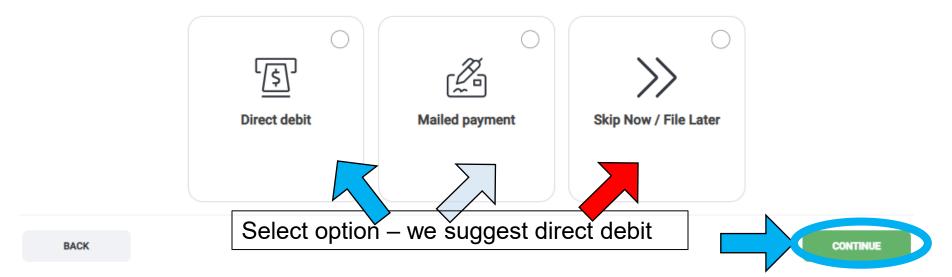
You're almost ready to file!

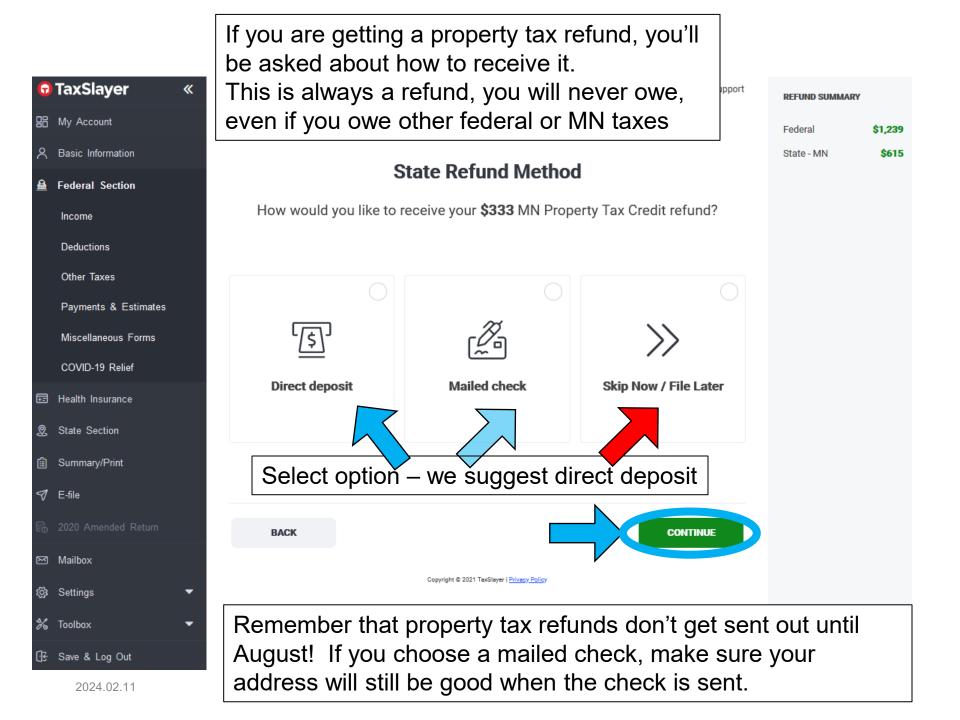


State will say "No State Returns: if you are not e-filing the MN return because you are married and your spouse does not have a SSN/ITIN

#### **State Payment Method**

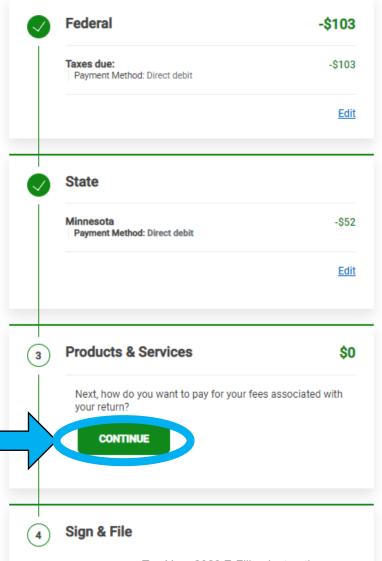
How would you like to pay your Minnesota amount due of \$52?





#### Let's get a few more details

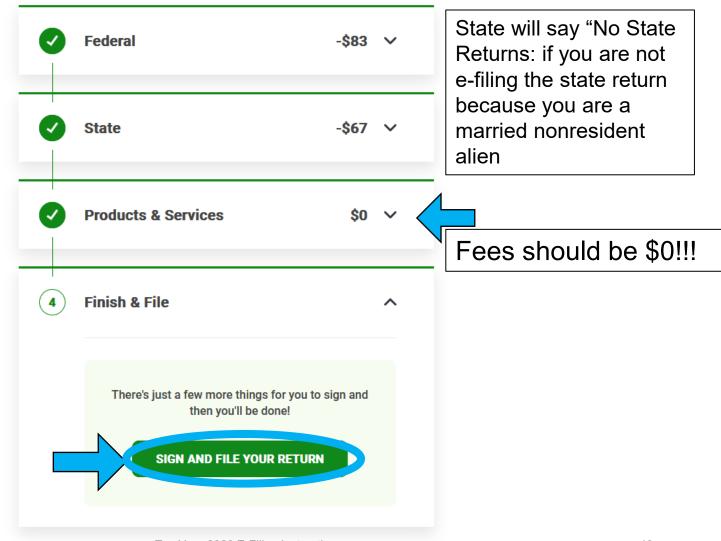
You're almost ready to file!



State will say "No State Returns: if you are not e-filing the state return because you are a married nonresident alien

#### Let's get a few more details

You're almost ready to file!



#### Select your payment information

With which account would you like to pay your amount due of \$103?





Bank Account Info for direct deposit / payment automatic withdrawal

#### **Bank Account Info**

Enter your account information below.

Account nickname	
ſ	
Account type	
-Select account type-	
Bank routing number	
Account number	
L	

BACK



#### **Bank Accounts**

My Bank

Account type Checking account

BACK



...

## Select your payment information

With which account would you like to pay your amount due of \$103?





### **Confirm payment details**

YYYY

#### Payment amount \*

Amount owed: \$103 Ś

DD 🗸

Enter Payment amount. If you can't pay it all, pay as much as you can to reduce interest and penalties.

Phone number



~

i

Payment date MM

**Phone Number** Payment is due 04/15/2024. Pay on or before this date.

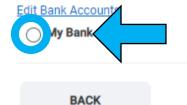
\* Note: If you have selected to mail payment for states, this payment only applies to federal tax due and you must still mail the payment in. If payment amount is less than the amount due, you will have to mail the rest of the payment to the IRS with a payment voucher. Please allow 5 business days for the transaction to post to your account.

If you are receiving a refund from your state and have elected for a direct deposit, this bank account will also be used.

BACK CONTINUE

#### **MN Direct Debit Details**

Which bank account do you want your Minnesota amount due debited from?



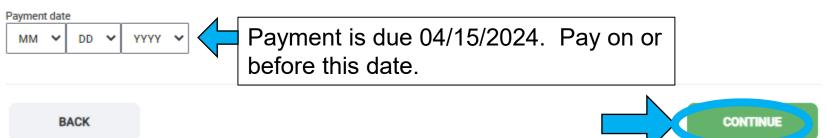


There may be no option to select an amount other than what you owe. If you cannot pay the full amount, do not select direct debit for your payment. Go back and select mailed payment, and then you can either mail a check. Depending on the state, you may also be able to pay a different amount electronically on the state's website.

#### **Confirm payment details for Minnesota**

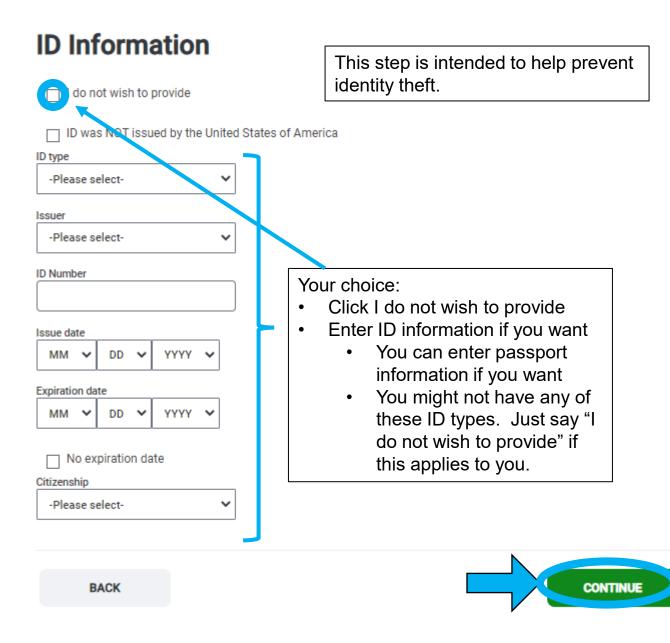
#### Payment amount \*

Amount owed: \$52



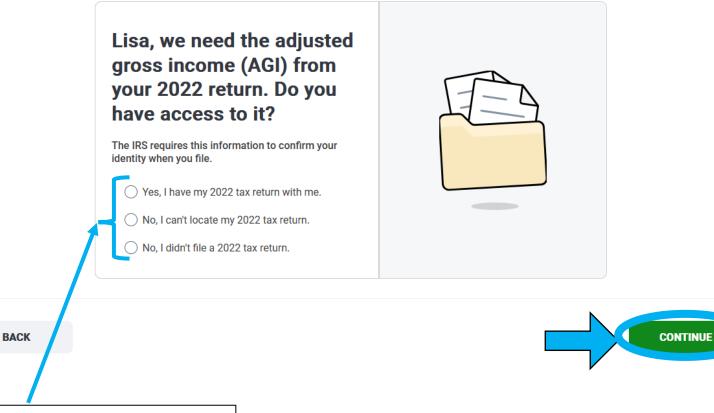
## Final Filing Steps

#### For all returns – whether you owe or get a refund



If you e-filed your return last year and you want to e-file this year, you must enter either:

- Your 2022 AGI
- Your 2022 PIN



If you say "yes" you e-filed, and "no" you do not have access to your return

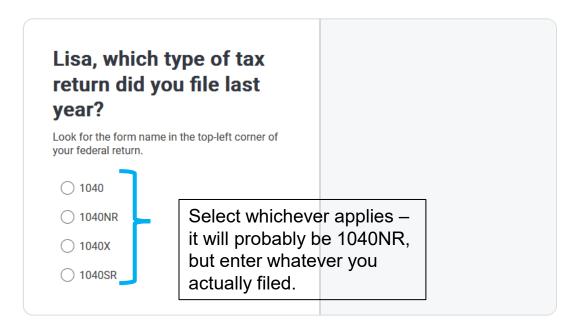
### No worries - you can use your Self-Select PIN from last year's return instead

This is a 5-digit PIN that you created last year. We don't have access to it. This PIN must be correct for the IRS to accept your return.

#### Primary taxpayer - NRVTAP TaxAssistance



If don't remember your PIN and you e-filed last year, then you will need to get a copy of your return to find your AGI. If you say "yes" you e-filed, and "yes" you have access to your return



CANCEL

CONTINUE

#### Enter your 2022 Adjusted Gross Income (AGI)

#### Located on last year's tax return (Line 11 Form 1040NR)

① This amount is used by the IRS to confirm your identity. It must be correct for your return to be accepted.

#### Primary taxpayer - Lisa Hui

2022 Adjusted Gross Income (AGI) \* Located on line 11 of your 2022 form 1040NR. Round to the closest dollar if your AGI includes cents.



**CANCEL** 



#### Double check your prior year AGI

This number must be accurate for the IRS to accept your return. To be sure, confirm your AGI below, then select Continue.

#### Primary taxpayer - Lisa Hui



**CANCEL** 

This is one of the most common reasons why e-file returns get rejected, so check it twice!

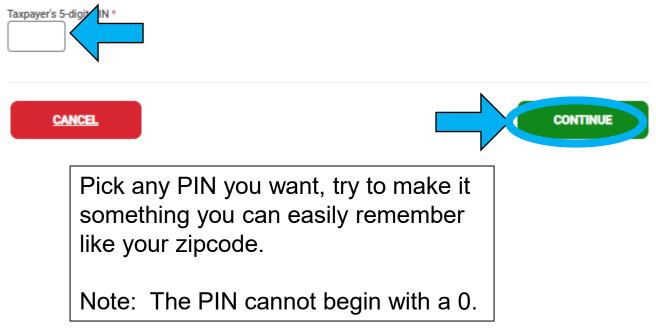


If you say "no" you didn't e-file, you either did paper or didn't file at all you jump straight to this screen. If you did e-file and you say "no", your return may be rejected.

#### Now, create a Self-Select PIN for this year

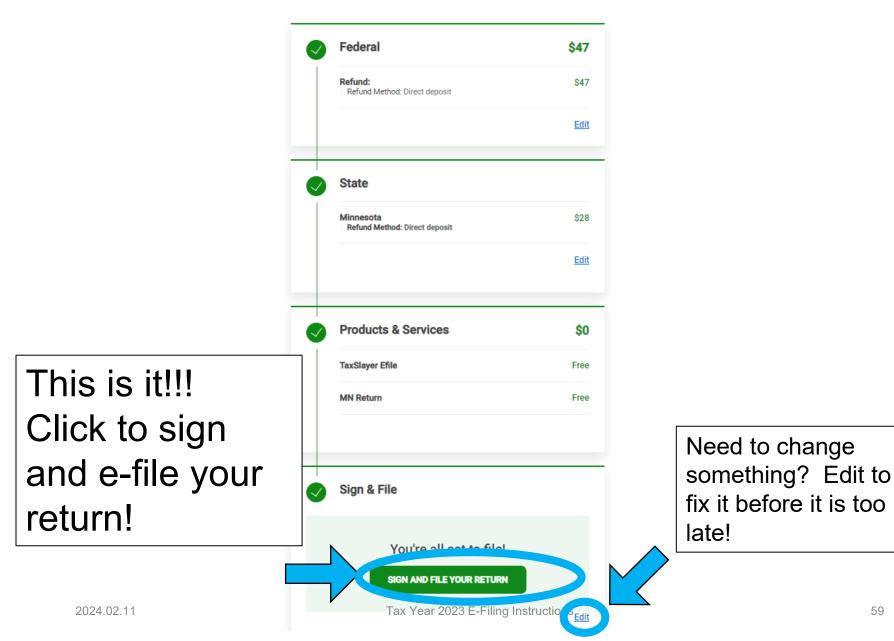
Create a 5-digit PIN for this year's tax return. We'll import it for you when you file next year.

\*You may be asked for this PIN in the future so the IRS can confirm your identity. We recommend making note of your PIN and keeping track of it.

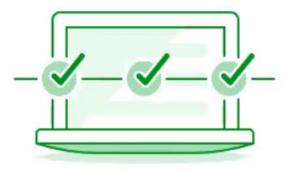


#### Let's get a few more details

You're almost ready to file!







## Last step!

Select File Now to submit your return(s).



Check your email to see if your federal (or state) return is accepted. If your e-filed federal return is rejected, TaxSlayer may give you an error code and/or message. Please send ISP a copy of the error code and/or message and include a screenshot if possible. Return must be fixed before e-filing again.

## **Congratulations** Your tax return has been e-filed

Thank you for trusting us to handle your tax return. Now, we will take you back to My Account to review your e-file status and any messages about your return. Don't forget to tell your friends how easy it was to slay your taxes with TaxSlayer!

TaxSlayer is not involved in the distribution of stimulus payments. The IRS determines who qualifies and sends payments via direct deposit or mailed check (depending on what you provided on your tax return). See more information regarding stimulus payments and COVID-19 economic relief <u>here</u>.

GO TO MY ACCOUNT

2023 Tax Return

# Welcome back! Your 2023 tax return has been e-filed.

ACCESS MY RETURN

STATUS	REFUND AMOUNT
Sent 🕀	\$472.00
Sent (j)	\$468.00
Sent (j)	\$216.00
	Sent 🕞

VIEW DETAILS

# **CONGRATULATIONS!**

- You have filed your federal and state tax returns!
- You will need to log back into TaxSlayer to check that your e-file return has been accepted.
  - It should take 10 minutes 24 hours for your federal return.
  - It should take 1-2 days for your state return after your federal is accepted.
- If your return is rejected, TaxSlayer will give you a reject code and message that will tell you why the return was rejected.
  - You can try to fix that issue and resubmit your return.
    - It's common for a return to be rejected if your name or date of birth don't match what the IRS has (check your return from last year), if there is a typo in the return (check your income documents), or if your entry for the AGI doesn't match.
  - You can try to fix the reject error and resubmit your return multiple times
    - If you try several times and can't fix the problem, try emailing us (see the support email address on your "Get Help" page) and we can try to help you fix the issue. Contact ISP with error messages and address on your "Get Help" page) and we can try to help you fix the issue.
    - Please send us a screenshot of the reject reason details to help us understand the issue.
  - If you get the message that you must file by paper then you will not be able to e-file, and must submit a paper return.

## After your return has been accepted

- Check federal refund status:
  - <u>https://www.irs.gov/refunds</u>
- Check state income tax refund status:
  - MN: <u>https://www.revenue.state.mn.us/wheres-my-refund</u>
  - PA: <u>https://mypath.pa.gov/ /</u>
  - NC: <u>https://www.ncdor.gov/refund#Tab-WheresMyRefund-658</u>
  - CA: <u>https://www.ftb.ca.gov/refund/index.asp</u>
  - MD: <u>https://interactive.marylandtaxes.gov/indiv/refundstatus/home.aspx</u>

# If you need to mail in your state Income Tax Return, see our Paper Filing Instructions

Each state has different requirements, and we go through each of them in that guide.

## Thank-you for filing your taxes with us!

We offer free tax preparation help to individuals with a school, nonprofit, or government email address.

Please share our website with others so they can get free tax help, too! <u>https://www.nrtaxhelp.org/</u>