

Resource Counseling Advocate - Apply now for Summer 2017

POSITION INFORMATION

Employer	Tubman
Division	N/A
Title	Resource Counseling Advocate - Apply now for Summer 2017
Description	<p>About Tubman</p> <p>Tubman's philosophy is rooted in our inspiration and namesake, Harriet Tubman. Facing unrelenting adversities, Harriet Tubman encouraged others to simply "Keep going." Each year, Tubman offers safety, healing and hope to over 30,000 people of all ages who are facing violence, exploitation, homelessness, addiction or mental health challenges. Our culturally responsive services are rooted in decades of research, innovation, experience, and partnership. Incorporating feedback from the people we serve and the community, Tubman provides countless ways to help. To learn more, please visit www.tubman.org.</p> <p>Role Summary</p> <p>Answering Tubman's crisis and resource line and assisting clients in-person, our Resource Counseling Advocates are responsible for providing crisis intervention, supportive counseling, general information, and referral services to individuals who call or come into Tubman.</p> <p>Impact & Benefits</p> <ul style="list-style-type: none"> • Provide immediate response and support to individuals in difficult situations or crisis • Gain experience offering supportive counseling in response to a variety of life situations • Make a difference in someone's life by providing a bridge to community resources <p>Position Responsibilities</p> <ul style="list-style-type: none"> • Follow agency guidelines as you interact with clients, clarifying the client's concerns and needs, providing support, and referring clients to community resources and programs • Communicate and collaborate within your team to provide coordinated services to clients

Location

LOCATION

Nationwide
no

City
Maplewood & Minneapolis

State/Province
Minnesota

Country
United States

HOW TO APPLY

Please apply by submitting your application on our website <http://www.tubman.org/get-involved/volunteer.html>

We encourage applications from people of color, multilingual speakers, people of all genders, veterans and people with disabilities.

Applications accepted via:
Other

IMPORTANT DATES

Posted On:
Feb 20, 2017

Applications Accepted Until:
May 28, 2017

CONTACT INFORMATION

Employer	Tubman
Name	Ms. Katie Massie
Title	Tubman Volunteer and Intern Coordinator
E-mail	kmassie@tubman.org
Phone	(651) 789-6752
Address	1725 Monastery Way Maplewood, MN 55109 United States

Position Type	Part Time, Unpaid, Internship
Desired Class Level(s)	Sophomore, Junior, Senior, Alumnus
Salary Level	Unpaid 📄
Job Function	Non-Profit, International Development, Social Services
Desired Start Date	May 28, 2017
Duration	8 hours/week minimum for 6 months preferred, including orientation/training
Qualifications	<p>Position Qualifications</p> <ul style="list-style-type: none">• Ability to work well under pressure and remain calm in response to crisis situations• Excellent communication skills, including active listening and the ability to respond appropriately to client needs; ability to work and collaborate with a team• Ability to work with diverse teams and clients to foster a culturally inclusive environment• Comfortable using a computer – this position involves using basic computer programs, researching the internet, utilizing excellent organizational skills• Ability to maintain a working knowledge of community resources

Help Desk: 703-373-7040 (Hours: Mon-Fri. 9am-8pm EST)

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