

# HealthPartners health and well-being log-on instructions

Do you have a [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing) username and password?

If yes:

1. Go to [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing)
2. Enter your **Username** and **Password** and click **Log on**

HealthPartners® About Careers Pay Clinic Bill Contact Log on

Doctors & Clinics - Insurance - Pharmacy - Healthy Living -

## Welcome to Well-being

Username Password

Log on

Need to sign up?  
Your account connects you with all your well-being activities - creating one is simple.  
[Register now](#)

[Forgot username or password?](#)

## Need help?

If you don't remember your username or password, use the **Forgot username** or **password** links on the login page.

To have your password reset or for additional assistance, call HealthPartners Customer Service at **952-883-7800** or toll free at **1-800-311-1052**, Monday through Thursday, 8 a.m. to 8 p.m. CT, and Friday, 8 a.m. to 6 p.m. CT.



If no:

1. Go to [healthpartners.com/wellbeing](https://healthpartners.com/wellbeing) and click on the **Register now** link.

The screenshot shows the HealthPartners website header with navigation links: About, Careers, Pay Clinic Bill, Contact, and Log on. Below the header is a navigation bar with links for Doctors & Clinics, Insurance, Pharmacy, and Healthy Living. The main content area features a large image of a wooden dock extending into a calm lake. Overlaid on this image is a white login box titled "Welcome to Well-being". The login box contains fields for Username and Password, a "Log on" button, and a "Forgot username or password?" link. To the right of the login fields is a "Need to sign up?" section with a "Register now" button.

2. Enter your **Company name** as **Macalester** and click the **Continue** button.

The screenshot shows the "Registration" page on the HealthPartners website. The page title is "Registration" and the subtitle is "Sign up for an account". Below the subtitle is a message: "Enter the name of the company offering your well-being program. Be sure it's spelled exactly as provided by your employer." There is a text input field labeled "Company name" which is highlighted with a red box. Below the input field are "Cancel" and "Continue" buttons, with the "Continue" button also highlighted with a red box. To the right of the registration form is a "Talk with Customer Service" section featuring a headset icon, the text "Talk with Customer Service", and contact information: "Monday - Thursday 8 a.m. - 8 p.m. CT", "Friday 8 a.m. - 6 p.m. CT", "800-311-1052 (toll-free)", "952-883-7800", and "877-222-2794 (TTY)".



- Indicate whether or not you have HealthPartners insurance through **Macalester College** by clicking the **Yes** or **No** button and then click the **Continue** button.

### Sign up for an account

You told us on the previous page that your well-being account is through   Have HealthPartners insurance through   too? If you've already set up your well-being account, log on at healthpartners.com using your online account info.

All fields are required.

**Do you currently have HealthPartners insurance through   ?**

Yes

No

Cancel   Continue

**Talk with Customer Service**

Monday - Thursday  
8 a.m. - 8 p.m. CT

Friday  
8 a.m. - 6 p.m. CT

800-311-1052 (toll-free)  
952-883-7800  
877-222-2794 (TTY)

- Enter your 8-digit HealthPartners **Member ID** (this number is found on your membership card), and your **Date of birth**, then click the **Continue** button.

## Registration

### Sign up for an account

It's two easy steps to set up your *my*HealthPartners account. Once you do, you can see your claims and account balances, get started with online delivery of your plan documents and more.

For step one, enter your 8-digit member ID number as shown on your HealthPartners insurance card.

[Need help signing up for an account?](#)

All fields are required.

**Member ID**

**Date of birth**

Example: mm/dd/yyyy

Cancel   Continue

**Talk with Customer Service**

Monday - Thursday  
8 a.m. - 8 p.m. CT

Friday  
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5. **Create username, Create password**, enter your **Email address**, set up **Security questions**, read the Terms and Conditions and mark the **“I agree”** checkbox, then click the **Continue** button.

## Registration

Create my account

Choose your username and password. Then answer a few security questions, and you'll be set.

All fields are required.

**Create username**

Must be at least eight characters. It can include both letters and numbers.

**Create password**

Show password

**Your password must have:**

- Eight or more characters
- Upper and lowercase letters
- At least one number

**Confirm password**

**Email address**

**Confirm email address**

**Talk with Customer Service**

Monday - Thursday  
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**Set up security questions**

Your security questions verify your identity. And they can help recover your password if you forget it.

All fields are required.

**Security question 1**

**Answer 1**

**Security question 2**

**Answer 2**

**Security question 3**

**Answer 3**

I have read and agree to the [Terms and Conditions.](#)

I agree

Cancel

