HealthPartners log-on instructions for members

Do you have a **healthpartners.com** username and password?

**If yes:**

1. Go to **healthpartners.com**, enter your **username** and **password** and click **Sign in**

![Sign in screen](image)

2. Select the **My plan** tab at the top of the page.

![My plan tab](image)

3. Select the **Living Well tab** and click the **Health assessment and well-being activities** link.

![Living Well tab](image)
If no:

1. Go to [healthpartners.com](http://healthpartners.com) and select the **Sign in** button.

2. Select **Create an account**.

3. Select **Get started** to proceed to entering in your information.
4. Enter your 8-digit HealthPartners **Member ID** (this number is found on your membership card), and the rest of the information, then select the **Next** button.
5. **Create username, Create password**, enter your **Email address**, **Set up security questions**, and select the **Continue** button.

6. Read the *myHealthPartners account terms and conditions*. Mark the “I accept the *myHealthPartners account terms and conditions*.” checkbox and select the **Continue** button.
7. Select the **Create my account** button. (Note: if you do not want to go paperless, click the “No I want paper copies” link)

8. Select the **My plan** tab at the top of the page.

9. Select the **Living Well** tab and click the **Health assessment and well-being activities** link.
Need help?
If you don’t remember your username or password, use the Forgot Username and Forgot Password links on the login page.

To have your password reset, or for any other additional assistance, call HealthPartners Customer Service at 952-883-7800 or toll free at 1-800-311-1052, Monday through Thursday, 8 a.m. to 7 p.m. CT, and Friday, 8 a.m. to 6 p.m. CT.